

HELP FROM THE DISTRICT NURSE

The District Nurse is the leader of a Nursing Team please leave a message at the reception if you need any help from the District Nurse. Alternatively you may ring the Clinic Clerk (between 9am and 1pm) by phoning: 01709 886462

HOME VISITS

There is a fairly wide-held belief that patients have an automatic right to a home visit from a GP within core hours (8am to 6.00pm). This is not in fact the case. We will arrange a home visit for a patient whose condition, in the opinion of the doctor, warrants it. If you request a doctor to visit you please telephone before 10.30am. We will take your telephone number and a GP will call you back and arrange the appointment with you.

Useful Telephone Numbers:

When it's NOT a 999 Emergency: 111

Web Site: WWW.NHSDIRECT.NHS.UK

Barnsley Primary Care Trust: 01226 77 99 22

Family Planning Clinic: 08000556442

Thurnscoe Clinic: 01709 88 64 62

Physiotherapy self-referral: 01226 644535

Podiatry Self Referral: 01226 433173

REPEAT PRESCRIPRIONS

If your Doctor has authorized a repeat prescription, you may wish to obtain this by delivering the repeat slip in person, online or by post.

Note that the surgery does not take requests for repeat medication over the telephone.

Please ensure that you leave time for processing and delivery.

Repeat medication is available for collection within 48 hours following the receipt of your slip. This does not include weekends or bank holidays.

HOW TO CONTACT YOUR DOCTOR OUT OF HOURS

Please call 111 after 18:00pm and 08:00am.

Calls dealt with between 18:00 and 08:00 when a doctor who is not your registered doctor will attend you.

i-Heart Barnsley

They can offer urgent and routine appointments, organize home visits and telephone consultations with a nurse or GP.

Opening hours

We are open 10am -10pm Monday to Friday and 10am to 1pm on Saturday.

Call (01226) 242429

You can find extra opening hours for Bank Holidays both on line and on the iHeart Facebook page.

DVGP

DEARNE VALLEY GROUP PRACTICE



Dearne Valley Group Practice,
Partners: Mrs A. Woodward Dr D. Shepherd

Thurnscoe Centre, Holly
Bush Drive,
Thurnscoe,
Rotherham S63 0LT
Tel: 01709 886 354 |

Goldthorpe Centre,
Goldthorpe Green,
Goldthorpe,
Rotherham S63 0EH
Tel: 01709 886 354

Email: dearnevalley.grouppractice@nhs.net
www.dearnevalleygrouppractice.co.uk



Disabled access is available at both surgeries

Practice Team can be found on our website

www.dearnevallygrouppractice.co.uk

Inappropriate Behaviour By Patients

We follow the NHS ZERO TOLERANCE scheme and do not tolerate VIOLENT or ABUSE towards staff. This includes foul language. Patients who abuse staff will be warned and may be removed from the Practice List.

NOTES:

HOW TO REGISTER

If you would like to join The Dearne Valley Group Practice please speak to a member of our reception team and they will provide you with the relevant documents.

HOW TO SEE YOUR DOCTOR

You can book your appointment over the phone, in person or online for future or same day booking. We also run sit-&-wait clinics several times a week for acute medical care. Sit & Wait Clinics are a 7 minute on the day appointment for emergencies and you may have a wait time of up to 2 hours. If you cannot keep your appointment, please inform the surgery as cancelled appointments can be offered to someone else in need of an appointment.

Please be aware: Patients who routinely fail to attend their booked appointment and don't call to cancel will be sent warning letters and may be removed from the practice. You may express a preference of which practitioner you wish to see, however, should they not be available we will offer the soonest available appointment with any other clinician.

SURGERY OPEN TIMES/ CONSULTATION TIMES

Thurnscoe Surgery

Monday & Friday 07:00am-6:00pm
Tuesday & Wednesday 08:00am-6:00pm
Thursday 08:00 – 2.00pm

Goldthorpe Surgery

Tuesday & Weds 07.00am -6.00pm
Monday, Thursday & Friday, 08.00am-6:00pm



PRACTICE AREA

Our Practices are based in Thurnscoe and Goldthorpe. Therefore we accept patients from all of the Surrounding borough. (Barnsley, Doncaster, Rotherham and Sheffield).

INSURANCE FORMS

Examinations for insurance, employment, driving and legal purposes are not provided by the NHS.

If you require any of these, please note a fee will be involved.

PATIENT GROUP

We have a virtual patient participation group and we would like as many patients to be a part of it as possible. It is important for us to get the feed-back from as many patients as possible so that we can give you the service you want and deserve www.facebook.com/Dearnevallygrouppractice.dvgrp

If you have any comments, suggestions or complaints concerning your care or treatment by a member of this Practice. Please address your written comments to:

The Partners
Dearne Valley Group Practice
Holly Bush Drive
Thurnscoe, S63 0LT